

| PELICAN REALTY MANAGEMENT   MAIN OFFICE                                |                                                     |                                                                       |                                                           |
|------------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------|
| NAME                                                                   | PHONE                                               | TITLE                                                                 | EMAIL                                                     |
| Desiree Khastoo-Wells                                                  | (949) 722-8104 Ext. 203<br>Cell: (949) 701-5203     | President                                                             | dkhastoo@pelicanabc.com                                   |
| Eva Jimenez                                                            | (949) 722-8104 Ext.201                              | Vice President   Controller                                           | ejimenez@pelicanabc.com                                   |
| Leonardo Reyes                                                         | (949) 423-5822                                      | Vice President of Operations                                          | lreyes@pelicanabc.com                                     |
| Sandy Ly                                                               | (949) 722-8104 Ext.205                              | Financial Controller                                                  | sly@pelicanabc.com                                        |
| Nancy Nguyen                                                           | (949) 722-8104 Ext.206<br>Cell: (714) 603-6340      | Director of Operations                                                | nnguyen@pelicanabc.com                                    |
| Shawn Wells                                                            | (949) 701-6964                                      | Regional Project Manager                                              | shawn@pelicanabc.com                                      |
| Tonya Alvarado                                                         | (949) 722-8104 Ext.300                              | Technical Manager                                                     | talvarado@pelicanabc.com                                  |
| Precious Zuniga                                                        | (949) 722-8104 Ext.208                              | Jr. Staff Accountant                                                  | as1@pelicanabc.com                                        |
| Ana Judge                                                              | (949) 722-8104 Ext.210                              | Investor Relations                                                    | acfelipe@pelicanabc.com                                   |
| Michelle Lam                                                           | (949) 722-8104 Ext.213                              | Office Administrator                                                  | admin@pelicanabc.com                                      |
| Sarah Beverly                                                          | (949) 722-8104 Ext.112                              | Accounting Administrator                                              | acctadmin@pelicanabc.com                                  |
| Vyann Bui                                                              | (949) 722-8104 Ext.200                              | Operations Administrator                                              | opsadmin@pelicanabc.com                                   |
| PROPERTY SUPERVISOR                                                    |                                                     |                                                                       |                                                           |
| NAME                                                                   | PHONE                                               | EMAIL                                                                 |                                                           |
| Nancy Nguyen (CC-DP-FV)                                                | (949) 722-8104 Ext.206<br>Cell/Text: (714) 603-6340 | nnguyen@pelicanabc.com                                                |                                                           |
| ACCOUNTING DEPARTMENT                                                  |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| ACCOUNTS PAYABLE                                                       |                                                     | Precious Zuniga (949) 722-8104 Ext. 208                               | as1@pelicanabc.com                                        |
| MOVE OUTS/DEPOSIT ACCOUNTING                                           |                                                     | PRM Main Office (949) 722-8104 Ext. 300                               | moveouts@pelicanabc.com                                   |
| LAWSUITS   INSURANCE                                                   |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| PROPERTY INSURANCE CLAIMS - LOSSES                                     |                                                     | Desiree Wells (949) 722-8104 Ext. 203<br>Cell: (949) 701-5203         | dkhastoo@pelicanabc.com                                   |
| LAWSUITS - SMALL CLAIMS                                                |                                                     | Desiree Wells (949) 722-8104 Ext. 203<br>Cell: (949) 701-5203         | dkhastoo@pelicanabc.com                                   |
| RENTERS INSURANCE CLAIMS                                               |                                                     | Nancy Nguyen (949) 722-8104 Ext. 206<br>Cell: (714) 603-6340          | nnguyen@pelicanabc.com                                    |
| MASTER POLICY INSURANCE CLAIMS                                         |                                                     | Nancy Nguyen (949) 722-8104 Ext. 206<br>ResidentShield (800) 566-1186 | nnguyen@pelicanabc.com<br>residentshieldsupport@yardi.com |
| HR DEPARTMENT                                                          |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| HUMAN RESOURCES                                                        |                                                     | Sandy Ly (949) 722-8104 Ext. 205                                      | hr@pelicanabc.com                                         |
| PAYROLL CORRECTION FORMS<br>(SICK DAY NOTIFICATIONS/VACATION REQUESTS) |                                                     | Sandy Ly (949) 722-8104 Ext. 205                                      | timecards@pelicanabc.com                                  |
| ADP –MyLife Advisors<br>(ADP PASSWORD RESET)                           |                                                     | (800) 416-6131<br>(800) 554-1802                                      | esc.resource@adp.com                                      |
| RESIDENT RELATIONS/CUSTOMER CARE                                       |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| RESIDENT RELATIONS                                                     |                                                     | (949) 722-8107 Ext. 207                                               | customercare@pelicanabc.com                               |
| IT DEPARTMENT                                                          |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| COMPUTER RELATED ISSUES                                                |                                                     | PRM Main Office (949) 722-8104 Ext. 213                               | ittech@pelicanabc.com                                     |
| WELLS FARGO                                                            |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| BANKING PASSWORD RESET                                                 |                                                     | Sandy Ly (949) 722-8104 Ext. 205                                      | sly@pelicanabc.com                                        |
| WELLS FARGO CREDIT CARD SUPPORT<br>(CREDIT CARD INCREASES & DECLINES)  |                                                     | Desiree Wells (949) 722-8104 Ext. 203<br>Cell/Text: (949) 701-5203    | dkhastoo@pelicanabc.com                                   |
| VENDOR SUPPORT                                                         |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| VENDOR COMPLIANCE DEPARTMENT                                           |                                                     | PRM Main Office (949) 722-8104 Ext. 213                               | vendors@pelicanabc.com                                    |
| VENDORCAFE SUPPORT                                                     |                                                     | (888) 251-8210                                                        | VendorCafe_Support@yardi.com                              |
| YARDI   RENTCAFE                                                       |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| YARDI & RENTCAFE SUPPORT                                               |                                                     | Tonya Alvarado (949) 722-8104 Ext. 300                                | Support Ticket                                            |
| COLLECTIONS AGENCIES                                                   |                                                     | CONTACT & EXT.                                                        | EMAIL                                                     |
| CURRENT CLLECTION AGENCY - ASSURANT RECOVERY SOLUTIONS                 |                                                     | (888) 248-2509                                                        | ARSclients@Assurant.com                                   |
| PAST COLLECTION COMPANIES - NCAC / US COLLECTIONS WEST                 |                                                     | NCAC (800) 779-4894<br>US Collections West (888) 254-6967             | uscw@usctest.com                                          |