

PELICAN REALTY MANAGEMENT | MAIN OFFICE

NAME	EXT/PHONE	TITLE	EMAIL
Desiree Khastoo-Wells	(949) 722-8104 Ext. 203 Cell: (949) 701-5203	President	dkhastoo@pelicanabc.com
Eva Jimenez	(949) 722-8104 Ext. 201	Vice President Controller	ejimenez@pelicanabc.com
Leonardo Reyes	(949) 423-5822	Vice President of Operations	lreyes@pelicanabc.com
Sandy Ly	(949) 722-8104 Ext. 205	Financial Controller	sly@pelicanabc.com
Nancy Nguyen	(949) 722-8104 Ext. 206	Director of Operations	nnguyen@pelicanabc.com
Shawn Wells	(949) 701-6964	Regional Project Manager	shawn@pelicanabc.com
Tonya Alvarado	(949) 722-8104 Ext. 300	Technical Manager	talvarado@pelicanabc.com
Precious Zuniga	(949) 722-8104 Ext. 208	Jr. Staff Accountant	as1@pelicanabc.com
Ana Judge	(949) 722-8104 Ext. 210	Investor Relations	acfelipe@pelicanabc.com
Michelle Lam	(949) 722-8104 Ext. 213	Office Administrator	admin@pelicanabc.com
Sarah Beverly	(949) 722-8104 Ext. 112	Accounting Administrator	acctadmin@pelicanabc.com
Vyann Bui	(949) 722-8104 Ext. 200	Operations Administrator	opsadmin@pelicanabc.com

BRYTEN ASSET DIRECTORS

NAME	TITLE	PHONE	EMAIL
Amy Kraft (NM-SD-W35)	Asset Director	(602) 783-8355	amy.kraft@mebmgmt.com
Cynthia Gilbreath (CP-LTPT-PKT-OKR)	Asset Director	(916) 220-7729	cynthia.gilbreath@mebmgmt.com

ACCOUNTING DEPARTMENT

	CONTACT & PHONE	EMAIL
ACCOUNTS PAYABLE	Precious Zuniga (949) 722-8104 Ext. 208	as1@pelicanabc.com
MOVE OUTS/DEPOSIT ACCOUNTING	PRM Main Office (949) 722-8104 Ext. 300	moveouts@pelicanabc.com

LAWSUITS | INSURANCE

	CONTACT & PHONE	EMAIL
RENTERS INSURANCE CLAIMS	Nancy Nguyen (949) 722-8104 Ext. 206	nnguyen@pelicanabc.com
MASTER POLICY INSURANCE CLAIMS	Nancy Nguyen (949) 722-8104 Ext. 206 Resident Shield - (800) 566-1186	nnguyen@pelicanabc.com residentshieldsupport@yardi.com
PROPERTY INSURANCE CLAIMS - LOSSES	Desiree Wells (949) 722-8104 Ext. 203 Cell: (949) 701-5203	dkhastoo@pelicanabc.com
LAWSUITS - SMALL CLAIMS	Desiree Wells (949) 722-8104 Ext. 203 Cell: (949) 701-5203	dkhastoo@pelicanabc.com

IT DEPARTMENT

	CONTACT & PHONE	EMAIL
COMPUTER RELATED ISSUES	PRM Main Office (949) 722-8104 Ext. 213	ittech@pelicanabc.com

WELLS FARGO

	CONTACT & PHONE	EMAIL
BANKING PASSWORD RESET	Sandy Ly (949) 722-8104 Ext. 205	sly@pelicanabc.com
WELLS FARGO CREDIT CARD SUPPORT (CREDIT CARD INCREASES & DECLINES)	Desiree Wells (949) 722-8104 Ext. 203 Cell: (949) 701-5203	dkhastoo@pelicanabc.com

VENDOR SUPPORT

	CONTACT & PHONE	EMAIL
VENDOR COMPLIANCE DEPARTMENT	PRM Main Office - (949) 722-8104 Ext. 213	vendors@pelicanabc.com
VENDORCAFÉ PORTAL SUPPORT	(888) 251-8210	VendorCafe_Support@yardi.com

YARDI | RENTCAFE

	CONTACT & PHONE	EMAIL
YARDI & RENTCAFE SUPPORT	Tonya Alvarado (949) 722-8104 Ext. 300	Support Ticket

BONDS | COLLECTIONS AGENCIES

	CONTACT & PHONE	EMAIL
FLEXDEPOSIT - BONDS	(866) 312-3090	FlexDeposit@assurant.com
CURRENT CLLECTION AGENCY - ASSURANT RECOVERY SOLUTIONS	(888) 248-2509	ARSClients@Assurant.com
PAST COLLECTION COMPANIES - NCAC / US COLLECTIONS WEST	NCAC (800) 779-4894 US Collections West (888) 254-6967	uscw@usctest.com